

**Sauk Valley Community College
February 28, 2022**

Action Item 4.7

Topic: **Telehealth Service Contract**

College Health: **Metric 2, Student Services – The College provides quality, supportive services to students.**

Presented By: **Dr. David Hellmich and Dr. Jon Mandrell**

Presentation:

Throughout the COVID-19 pandemic, the College has worked to expand access to all services for students, particularly through remote deliveries. In particular, SVCC’s counseling faculty have excelled at bringing their services to students in need and as a result have identified the opportunity to provide additional student-focused telehealth services.

Based upon the needs of our students, TimelyMD was evaluated as the most suitable service given the needs of our students and its additional feature of providing medical consultation. Through its service, students gain 24/7 access to licensed counselors and behavioral health specialists for mental health support as well as board-certified or board-eligible clinicians for medical support. This contract award conforms to Illinois Public Community College Act (110 ILCS 805) and SVCC Board Purchasing Policy (305.01), which exempts contracts involving the use of data processing and telecommunications software and services of individuals possessing a high degree of professional skill from competitive bidding.

Recommendation:

The administration recommends the Board approve the contract of the TimelyMD telehealth service in the amount of \$69,185 annually for four years and a one-time set-up fee of \$7,500 to be paid from available federal grant funds, unrestricted operating funds, and funds provided by the Sauk Valley College Foundation.

PROGRAM/PRICING OPTIONS - Complete

Program Details	# of Students	Price
<p>Complete Care</p> <ul style="list-style-type: none"> • Unlimited \$0 Medical Visits • Unlimited \$0 TalkNow Visits (24/7 on demand mental health & crisis support) • \$0 Scheduled Counseling Visits (6/student/year) • ~30 \$0 Psychiatry Visits Per Year • 24/7 Faculty & Staff support • Basic Needs support • Shared visit summaries & Coordinated Care • Customized and co-branded platform • Marketing support and toolkit • Dedicated student marketing & partnership success team • Monthly dashboarding reports • Care navigation 	<p>1,500 students</p>	<p><u>One Time Setup Fee</u> \$7,500</p> <p><u>Annual Fee:</u> \$62,985</p> <p><u>Psychiatry Add-On</u> \$6,200</p>
<p><small>Terms and conditions: Pricing valid through 12/31/2021. The annual fee is fixed for the term of the contract regardless of growth or contraction. Annual fee to be reviewed ahead of renewal.</small></p>		