



Sauk Valley Community College - 6/2010

Student Satisfaction Inventory

Institutional Summary

Scale	Sauk Valley Community College			National Community Colleges			Mean Difference
	Import	Satis / SD	Gap	Import	Satis / SD	Gap	
▶ Student Centeredness	5.96	5.32 / 1.07	0.64	5.99	5.38 / 1.13	0.61	-0.06
▶ Instructional Effectiveness	6.15	5.30 / 0.96	0.85	6.19	5.42 / 1.06	0.77	-0.12 *
▶ Responsiveness to Diverse Populations		5.59 / 1.15			5.49 / 1.24		0.10
▶ Campus Support Services	5.59	4.95 / 1.22	0.64	5.47	4.97 / 1.16	0.50	-0.02
▶ Safety and Security	6.00	5.31 / 1.03	0.69	6.02	5.00 / 1.19	1.02	0.31 ***
▶ Academic Advising/Counseling	6.18	5.24 / 1.18	0.94	6.15	5.21 / 1.31	0.94	0.03
▶ Admissions and Financial Aid	6.10	5.29 / 1.08	0.81	6.04	5.14 / 1.22	0.90	0.15 *
▶ Academic Services	6.10	5.66 / 0.90	0.44	6.06	5.46 / 1.05	0.60	0.20 ***
▶ Registration Effectiveness	6.18	5.54 / 0.93	0.64	6.17	5.43 / 1.04	0.74	0.11
▶ Service Excellence	5.97	5.35 / 0.95	0.62	5.97	5.28 / 1.07	0.69	0.07
▶ Concern for the Individual	6.05	5.14 / 1.14	0.91	6.09	5.24 / 1.20	0.85	-0.10
▶ Campus Climate	5.96	5.29 / 0.97	0.67	5.98	5.31 / 1.06	0.67	-0.02

National Group Means are based on 178116 records

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